

Argyll House Islay Terms & Conditions

We hope you enjoy your stay at Argyll House. Please read the following and if you have any queries, please don't hesitate to contact us. We will do our best to help you.

Electricity and heating is included in the price.

A Deposit of £100 is required to confirm your booking. We ask for the balance of the tariff four weeks prior to your arrival date. Non-payment of the balance will be taken as cancellation. For bookings made within one month of your arrival date, we ask for the full payment.

Cancellation If you require to cancel a reservation for any reason, please notify us by telephone or email as soon as possible. If we are able to re-let the property, you will be reimbursed in full. If we are unable to re-let the property, cancellation costs shall be incurred as follows: More than 4 weeks before arrival due date, your deposit shall be forfeited. Less than 4 weeks before arrival due date, you will be liable to pay the full cost of rental (deposit and balance).

We strongly recommend that you protect yourself against unforeseen events by taking out suitable holiday/cancellation insurance.

In case of ferry/plane disruptions due to bad weather or any other reason, we cannot be held responsible for late or non-arrival at the property, and no refunds can be provided.

Arrivals and departures Argyll House is available for weekly let from Saturday to Saturday and short lets subject to availability. The cottage will be ready from 4 pm on the day of arrival and guests are politely requested to vacate the property by 10am on the day of departure.

Cleaning of property The property should be left in the same condition as on arrival (clean and tidy). All necessary cleaning products and utensils are supplied. Any damage/breakages should be reported before departure, in order that these can be rectified for the next guests. In certain circumstances, losses or damages may be charged in full.

Pets we regret that we are unable to accommodate pets.

Smoking For the comfort of all guests, Argyll House is non-smoking.

Any problems or queries please phone 07900426327

Or email ailsa.hayes@btinternet.com